

**TERMS OF REFERENCE FOR THE PROCUREMENT OF RENEWAL OF EXISTING HCI and Firewall  
LICENSE/MAINTENANCE**

**I. Introduction**

- renewal of "Support, Services, Subscription and Maintenance of the Hyper-Converged Infra (HCI) and Sophos Firewall Subscription Security."
- The renewal should be compatible with the current Hyper-Converged Infra. And Firewall

**II. SPECIFICATIONS**

ITEM	SPECIFICATION	STATEMENT OF COMPLIANCE
<b>1.</b>	<b>Renewal of Support, Services, Subscription and Maintenance of Existing Hyper Converged Infra</b>	
a.	1 Year Support and Subscription Service	
b.	Must include 24x7 access to support services (phone and email)	
c.	Must have online access to documentation, knowledge base articles, discussion forums and other technical resources	
d.	Must provide product updates and upgrades	
e.	Must be compatible with the existing Hyper-Converged Infrastructure	
f.	<p><b>GENERAL FEAUTURES</b></p> <p>Hyper-Converged Infrastructure (HCI) is a software-defined infrastructure that virtualizes all the necessary components of a data center. It must have the capability to support server virtualization, storage virtualization, network virtualization and security virtualization.</p> <p>The solution must have a Visualized Network topology which supports dragging objects and drawing connections via a visualized web-based management panel.</p> <p>The security virtualization should support a module-ready virtualized application firewall and</p>	

	virtualized secure web gateway for secured internet access.  The solution must have a built-in distributed firewall to apply granular access control policy between virtual machines, securing east-west traffic.	
<b>2.</b>	<b>Renewal of Support, Service, Subscription and Maintenance Security</b>	
a.	Xstream Protection Bundle	
b.	Base License Networking: Wireless, Xstream Architecture, Unlimited Remote Access VPN, Site-to-Site VPN, reporting	
c.	Network Protection: Xstream TLS and DPI engine, IPS, ATP, Security Heartbeat, SD-RED VPN, reporting	
d.	Web Protection: Xstream TLS and DPI engine, Web Security and Control, Application Control, reporting	
e.	Zero-Day Protection: Machine Learning and Sandboxing File Analysis, reporting	
f.	Central Orchestration*: SD-WAN VPN Orchestration, Central Firewall Advanced Reporting (30-days), MTR/XDR ready. * Expected soon	
g.	Enhanced Support: 24/7 support, feature updates, advanced replacement hardware warranty for term	

#### **CERTIFICATION**

- Must have the technical product certificates/Datasheets for the existing product.
- Must have an authorized letter from the Vendor of the existing product.
- Must be familiar with the current setup of the Customer.
- Must provide manufacturer certificate of the firewall (Item 2)

#### **III. Warranty and Support**

1. The supplier must provide a solution from a brand that has global presence and has a local office in the Philippines. The brand for the hardware components must have a local depot or warehouse of replacement parts.

2. In order to ensure the maturity of solution technology, the principal must be CMMI L5 certified. (Item 1)